



Intelligent,  
agile process  
execution for today  
and tomorrow

# delivery

agility | visibility | traceability



Today's delivery operations must be responsive to challenging customer demands whilst adapting to the rising pressures to reduce costs, increase efficiencies and comply with regulations. In order to achieve a best in class service you need real-time visibility and flexibility over the end-to-end delivery process – from first mile to final mile.

From loading to final destination, Zetes delivery management solutions will empower your teams to efficiently manage an exceptional service and ensure first-time delivery success.

## Optimise your delivery processes, from loading to final delivery...

### ▶ **Back office management**

Optimise your deliveries and collections, gaining full real-time control and tracking of job progress. Eliminate paper and streamline operations with intuitive at-stop data and transaction capture. React to incidents as they arise and easily ramp-up driver resource to manage demand fluctuations.



### ▶ **Vehicle loading**

Efficiently and accurately sequence load deliveries in order to manage tight shipment schedules and ensure right first time delivery. Speed up repetitive workflow processes and remove human error for right first time fulfilment.



### ▶ **Enroute**

Interact with your drivers in real-time, capturing critical data to monitor plan vs. actual performance with full shipment status visibility and incident alerts. Dynamically update services and respond to incidents that fall outside of specified tolerances in order to mitigate risks and achieve service levels.



### ▶ **Delivery, collection and sales**

Eliminate paper and streamline delivery operations with intuitive at-stop data capture for undisputable proof of delivery or collection. Track returnable assets and capture valuable customer satisfaction feedback to improve service. Maximise customer facing time with upselling/cross selling capability.

### ▶ **Supply chain visibility**

An efficient delivery operation is critical to the order fulfilment journey. Linked to the Zetes supply chain visibility platform, real-time status information regarding key inbound/outbound processes and events can easily be shared amongst key internal and external stakeholders to aid collaboration.



### ▶ **Compliance**

Ensure duty of care and full track and trace compliance for regulatory directives requiring serialised product verification, decommissioning, transfers and event publishing to national repositories.

# Enabling real-time visibility and process management for perfect delivery fulfilment



Every day millions of deliveries are efficiently made using Zetes outdoor mobility solutions. Based on years of accumulated expertise, they are designed to optimise control and visibility of your end-to-end delivery and collection management performance.

Whatever your business, our delivery management solutions will drive efficiency, cost savings and higher customer satisfaction throughout your entire operation.

## Empower your entire delivery team

Drivers & Sub-Contractors	Back Office	Management
<ul style="list-style-type: none"> <li>• Right first-time delivery</li> <li>• Guided workflow instruction for speed and accuracy</li> <li>• Visibility of goods / assets in-transit</li> </ul>	<ul style="list-style-type: none"> <li>• Agile job assignment and visibility</li> <li>• Proactive communications</li> <li>• Reduced helpdesk resource</li> <li>• Fewer errors and disputes</li> </ul>	<ul style="list-style-type: none"> <li>• SLA adherence</li> <li>• Real-time performance monitoring</li> <li>• Cost and efficiency savings</li> <li>• Improved cash flow</li> </ul>



### Modular, Agile and Scalable

Our solutions provide an agile, modular approach to optimising delivery management processes. This enables you to add functionality and scale for peak periods or as your business grows and adapts.

### Efficient Estate Management

Running in the cloud or on your premises, our mobile applications are powered by our cloud-based Mobile Enterprise Application Platform, dedicated to supply chain execution and enabling you to efficiently manage your entire hardware estate and software applications.

### Local Support, Every Step of the Way

Through our international network of offices we provide you with local service. We support you every step of the way, from consultancy, project management and fully managed service provision right through to our in-house maintenance and repair service.



# From first to final mile, gain full control and visibility of your delivery management processes

## Management/Back-Office

- Easy driver, vehicle and asset setup
- Simplify sub-contractor onboarding
- Track returnable assets
- Dynamically assign services to a run
- Job data and incident management visibility



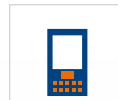
Reporting  
& Control



zeus  
SUPPLY CHAIN VISIBILITY

## Enroute Management

- Dynamically update services, incidents and transfers enroute
- Optimise runs with GPS guided turn-by-turn navigation
- Real-time job status and driver location visibility
- Monitor actual vs planned run status visibility



Handheld  
Terminals



Tablet



GPS

## Direct Store Delivery/Van Sales/Bulk Delivery

- Capture sales in the field through powerful product cataloguing
- Enable promotions, stock replenishment, store merchandising
- Manage stock throughout the delivery and collection process



Handheld  
Terminals



Tablet



Mobile  
Printing



Scanners



RFID



Biometrics



GPS



Mobile  
Payments

## Loading/Unloading

- Fast, accurate loading verification for efficient run sequencing
- Optimise loading sequencing and space utilisation



Vision



Volumetrics



FLT



Gates



Handheld  
Terminals

## Delivery/Collection

- Intuitive step-by-step delivery process guidance and KPI adherence
- Proactively update customers on status
- Capture time-stamped job data and consignee identity
- Enable mobile payment and invoice printing



Handheld  
Terminals



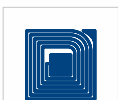
Tablet



Mobile  
Printing



Scanners



RFID



Biometrics



GPS



Mobile  
Payments

## Unattended Delivery

- Securely deliver/collect from non-attended locations with time-stamped proof of presence for undisputable evidence



Handheld  
Terminals



Tablet



Smart  
Locker



In Vehicle

## Compliance

- Meet regulatory requirements for track and trace
- Monitor condition or temperature of sensitive goods
- Maintain duty of care for drivers and vehicles



IoT



Serialisation



ATEX

zeus  
olympus  
DATA COLLABORATION PLATFORM

# Let's get in touch

There is always a Zetes office  
close to you. Check out our  
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