

# Empower your mobile workers to drive sales and deliver exceptional customer service

## ... every time

Direct Store Delivery

Sales Force Automation

Field Service Optimisation

- ▶ Modular set of applications
- ▶ Real-time interfacing with any host system
- ▶ Scalable and future-proof
- ▶ Fully hosted or on-premise solution



FIELD FORCE AUTOMATION

Field Service | Sales

## Process Execution

Vehicle Safety Checks
Dynamic Job Allocation / Task Management
GPS Navigation / Locating
Real-Time / Batch Event Capture - Deliveries / Sales / Collections / Incidents
Van Stock Management
Shortage / Damage Reporting
Recipient Identification - eID, Smartcards
Photo Capture - Proof of Condition / Proof of Presence
Item Condition Monitoring - Temperature
Returnable Asset Tracking
Cataloguing / Picking / Order Processing
Full Customer / Asset History
Customer Service Level Monitoring
Pre-Arrival / ETA notification
Payment Collection / Invoicing / ElectronicPayment / Invoice
Customer Surveys

Direct Store Delivery Sales Force Automation/Field Service		
User Management	Delivery	Sales & Service
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## Task Management (System Directed)

Task Monitoring & Reporting
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## Management Visibility & Reporting

User / Roles Management
Reporting Dashboards
Real-Time Status
Incident Alerts
Integration Monitor

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## Infrastructure Management

Hosted or On Premise
Real-Time Host System Integration (ERP, WMS, YMS)
Device Management: Apps / Hardware
24/7 Zetes Helpdesk

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## Technology & Hardware Components



Barcode



RFID



Signature Capture



Mobile Printing



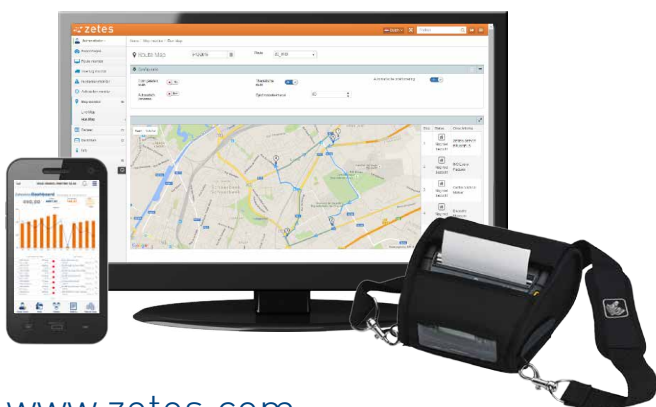
Mobile Payment



Tablet/  
Handheld/  
Rugged PC

ZetesAres runs on all leading industrial and consumer devices.

## User-Friendly Applications & Dashboards



[www.zetes.com](http://www.zetes.com)



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